



LMP LEGAL

24/7 ROADSIDE SUPPORT ARE YOU PROTECTED?

Would you know what to do if you received the phone call...

One of your drivers has had a serious or fatal collision.

- Are you aware that any action taken from **the moment a collision occurs** can have irreparable consequences for the driver **and the company**?
- Do you have immediate access to a **specialist road traffic lawyer 24/7** to advise you and your drivers even before the police arrive?
- Can you sleep soundly at night knowing you've done everything in your power to **protect yourselves and your drivers**?

If the answer to any of these questions is no, then it leaves your drivers in a very vulnerable position at the roadside.

Driving offences are the only 'criminal offence' whereby a police officer can take an initial account at the roadside without doing it formally at the police station.

A driver is at their most vulnerable in the immediate aftermath of something so traumatic and they are liable to say anything, even if it isn't at all accurate. They often guess as to what could have happened and truthfully, they are in no fit state to be answering questions.

Yet – in most cases – this is what is happening up and down the country every single day.

As a result, drivers are incriminating themselves at the scene meaning that it is that much harder to defend them later down the line if or when they are charged with an offence. It is no exaggeration to say that cases are literally won and lost at the roadside.

This can also have a huge impact on the company given that they have no control over what the driver is saying or how or where they are until the police decide to release them. It also often means more expensive compensation claims for the company and the insurers.



LMP Legal gives Freightlink Europe and its drivers peace of mind that at the roadside, if the worst happens, they have full protection in relation to the police investigation and 24/7 support, over and above FNOL.

Having the experts conduct all incident investigations gives the benefit of protecting our data and information with legal privilege, whilst investigating root causes with a view to reducing insurance premiums, own damage costs and improving safety on the roads. We cannot overestimate the value of this service.



Lesley O'Brien OBE FCILT

Managing Director at Freightlink Europe
Managing Partner at Freight Train and Freight People
Motor Transport Hall of Fame – Motor Transport Awards

LMP FLEET

24/7 LEGAL ROADSIDE SUPPORT

LMP FLEET 24/7 Roadside Support offers:

- **Dedicated 24/7 helpline** connecting drivers with a specialist lawyer for advice, representation & protection as soon as a collision occurs;
- **Attendance at the police station interviews** and early dialogue with the police to advise the driver from the moment the collision occurs;
- **Pragmatic advice** as to the charges faced, ramifications of those charges and advice and representation in the event of being charged.
- **More accurate insurance reserves** are set by companies and insurers following timely expert advice;
- **We manage the PR issues** arising out of any incident, reducing the reputational impact on the organisation.

We have truly **national coverage** which enables us to provide immediate support at the roadside.



How do you decide which company to use regarding the law around Transport Compliance? Well the answer is don't choose a company - chose an individual and that is Charlotte Le Maire.

What can I say about Charlotte? Her knowledge of the law - especially within the transport industry - is second to none, Charlotte is also fully aware of the restraints and restrictions of Operators, either in a family business or large multinational organisation.

Lisa Featherstone
Former General Manager
Longs of Leeds



We are thrilled to have Charlotte onboard with CLEAN to protect our drivers, should the unthinkable happen. Charlotte's knowledge and passion for the industry is truly inspirational.

CLEAN operate 24 hours a day, and it is so important to us that our drivers have 24/7 protection whilst carrying out their duties for CLEAN.

This is a service that all transport companies, cannot afford to be without.



David Lee MILT
Transport Safety and Training Manager
Clean Linen Services Ltd

In addition, our early involvement ensures access to critical information which is otherwise unavailable until the conclusion of any criminal investigation.

In cases where primary liability may be difficult to dispute, early access to information can assist with identifying factors relating to contributory negligence, which can **significantly reduce the value of any claim.**

Crucially, this is not an insurer helpline or an 'FNOL' (First Notification Of Loss) service. It is **a direct route through to a criminal lawyer for immediate advice and representation.**

In addition to the cost and reputational implications, **LMP FLEET** believes that it is morally right that drivers are protected when they are driving through the course of their employment. This benefit assists with driver retention given that drivers know they are fully supported, should the worst happen.